

PPG Meeting 22/6/20

Zoom meeting attendees: AT, CO, NJ

1. Zoom meetings - might they be an alternative way to “meet” in the future to encourage new members (on the basis that they wouldn’t have to come on site during the day so could possibly attend from home or during a lunch break)? Alan pointed out that Zoom meetings with lots of attendees can be difficult to manage but we agreed that participants may be able to “zoom in” to a face to face meeting that is being held. I suggested that a time change may also encourage new members to join as lunchtime may be prohibitive to many people. In the short term, Zoom will probably be the way of having meetings, at least for the rest of this year.
2. Surgery Newsletter – Natalie would like a quarterly newsletter to be produced that could be posted to the Website and potentially sent to all patients for whom the surgery holds an email address. Alan and Christine agreed that this was a good idea. Natalie to produce an example and send to PPG members for review and input.
3. Natalie asked for feedback on how the Surgery had managed the COVID crisis. Christine said she had been disappointed that changes to the prescribing system hadn’t been communicated effectively, in particular that patients didn’t need to come to the surgery to collect prescriptions because they are all sent electronically now. Natalie apologised for the lack of communication.

Date of next meeting: TBC