



Dr Sue Chorley
Dr Paul Vinson
Dr Katie Weedon
Dr Olu Obileye
Tel: 01293 611063

Email: sxib-wsx.furnacegreen-reception@nhs.net
50 The Glade, Furnace Green, Crawley, RH10 6JN

PPG Meeting Minutes 2.4.25

Attendees: NJ, CG, SG, JW, MP, HF, CB, JC

Apologies: SM

1. Review of DNA rates after telephone reminders – NJ confirmed that after the last meeting, we have started telephoning patients booked in to certain appointment types to try to reduce DNA rates. So far, we are unable to see that this has reduced the DNA rates and we need to look more closely at those patients that still DNA. But we will continue to work like this in order to gather more data.
2. Blood tests at the hospital – NJ explained that this announcement was unexpected by General Practice. We discussed the implications for the surgery – likely that there will be an increased demand on the phlebotomy service in surgery, which is time limited each day due to the sample collection process. We also discussed patient education and the high demand for blood tests in part due to patient request not medical need. And we touched on the business need to be able to manage workflow, accepting that having a pre-booked service at the hospital enables the management team to adjust their capacity depending on the availability of staff.
3. COVID Vaccines – the Spring Booster campaign has started, with over 75's (including those who will turn 75 in coming months), care home residents and some immunosuppressed patients being invited.
4. New Partnership – Dr Chorley retired from the Practice at the end of March, after 34 years here. Dr Beveridge has now taken a position as a GP Partner.
5. CVD Risks – we discussed the use of Statins as part of a patients Cardiovascular Disease Management, and the target to offer statins or lipid lowering therapies to all patients with a 10 year CVD risk of 10% or more (which is calculated using the QRisk3 tool). Patients are free to decline the treatment.
6. Crawley Wellbeing – NJ has tried to engage with Crawley Wellbeing but is yet to have a response.
7. Telephone consultations – CB asked if GP's sometimes make telephone calls off site. NJ explained that only 3 of the GP's have the facility to do this, and that on occasion they may work from home (usually when there is a room availability issue or if they are too unwell to make it into surgery). Working from home is not a regular feature in our clinic management but is used where appropriate.



Dr Sue Chorley
Dr Paul Vinson
Dr Katie Weedon
Dr Olu Obileye
Tel: 01293 611063

Email: sxicb-wsx.furnacegreen-reception@nhs.net
50 The Glade, Furnace Green, Crawley, RH10 6JN

8. AOB – MP asked if we were affected by the disbanding of NHSE. NJ explained that when the process is complete we are likely to be effected in some way but the bigger impact is the news that the ICB has to further reduce its costs.
9. AOB – HF asked if patients should check with the surgery if they haven't heard about blood test results. JW reminded him that test results can be seen on the NHS App or online via Patient Access. NJ explained that patients can telephone to check if they would like to but in general, a normal result wouldn't be fed back to the patient, versus an abnormal result which would.
10. AOB- DNACPR Forms – SG said a friend had had an experience where abbreviations were entered at the top of a DNACPR form that indicated that a patient was not for further treatment, she asked if this is something we do. NJ explained that she was confident that this was not something that would be done by GP's, not least of all because the form itself has a section where it is stated the level of treatment that a patient wanted up until they die. NJ said these notes were more likely to have been made by a hospital clinician (the patient in question was in hospital).
11. AOB – SG asked about the use of melatonin and why it is not prescribed for more than 3 months **see note below*

*Melatonin isn't licensed for use for more than 3 months to treat short-term sleep problems. For patients with a medical condition that is affecting sleep (for example ADHD, cerebral palsy, CFS) a specialist may prescribe a longer course. Melatonin is found in some over the counter medications – if a patient were to purchase melatonin over the counter at the end of a 3 month prescribed course, they should inform their doctor at their next medications review.

Date of next meeting: 4th June 2025